



Patient Journey Outpatient Clinic Visit

► Start



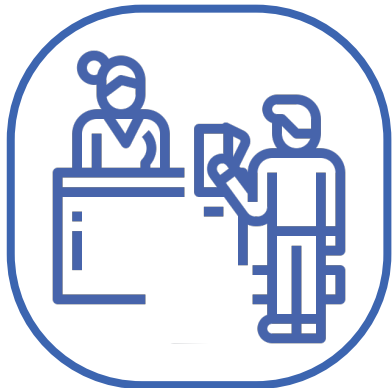
QUEUE NUMBER

Take queue number at
Reception Counter
Ground Floor UMSC Specialist
Outpatient Clinic.



REGISTER & DEPOSIT

For registration and deposit
please proceed to
Registration Counter 1 to 8.



DOCUMENT

Forward document to
Patient Care Station
at Level 2 or Level 3.



Wait for your
queue number.



BLOOD TEST

For blood investigation (if any)
proceed to
Laboratory Counter 14,
Ground Floor.



PAYMENT & APPOINTMENT

Make payment and
appointment at **Book & Pay Station**
at Consultation Floor.



Wait for queue
number for payment.



CONSULTATION

Specialist Consultation
at **Consultation Room.**



OTHER PROCEDURES

For CT Scan/ MRI/ Biopsy
Mammogram/ Echo or Ultrasound
(If requested by Consultant).
Please proceed to make appointment
at **Allied Health Counter 15**
at Ground Floor.



MEDICATIONS

Collect medication (if any) at
Pharmacy Counter 9, 10, 11 & 12
at Ground Floor.

■ End

Please settle all payments prior leaving the hospital premises. If any outstanding payment found, our system will not be able to register during your next follow up visit. You will be required to settle all payments to enable us to proceed with the registration.

